



Name _____

Address _____

Suburb _____

State _____

Postcode _____

Phone _____

Mobile _____

Email _____

Date of Birth _____

(Having your date of birth on record can help us to identify you if you contact us with a question)

Please accept my gift each month of:

\$20 \$30 \$50 My Choice \$ _____ *(minimum \$5)*

Your donation will be deducted on a business day between the 12th and 15th of each month.

Donations of \$2 or more are tax deductible.

Payment method:

Credit Card OR Direct Debit

Account / Cardholder's Name _____

Credit Card:   

Card No.

Expiry Date / CCV No.

Direct Debit:

Financial Institution _____

BSB-Number - Account Number -

By signing and/or providing us with a valid instruction in respect to your Direct Debit Request (DDR), you have understood and agreed to the terms and conditions governing the debit arrangement between you and RSPCA QLD as set out in the DDR agreement overleaf.

Signature _____

Date _____

Please send this completed form to: RSPCA QLD, Locked Bag 3000, Sumner Park BC QLD 4074.

Phone: 1300 777 221 Fax: 07 3848 1703 Email: donations@rspcaqld.org.au



YOU are the best *companion* an animal could wish for

THANK YOU!



Direct Debit Request (DDR) Service Agreement

Thank you for your donation to RSPCA QLD via a monthly direct debit from your nominated account.

Donations of \$2 or more are tax deductible.

Please take a moment to read the terms and conditions of the DDR service agreement below. If you have any questions please contact the donor care team on **1300 777 221** or donations@rspcaqlld.org.au.

SERVICE AGREEMENT

Your Direct Debit Request Service Agreement with RSPCA Queensland ("we" or "us"), User ID #231573

We would like to thank you for your donation to the RSPCA via the Direct Debit System. As part of the arrangement, we are required to provide you with the Service Agreement outlined below. If you have any questions, please don't hesitate to contact us on 1300 777 221. You have entered into an agreement under which you make donations to us by use of the Direct Debit System. This agreement sets out the terms on which we accept and act under a Direct Debit Request ("your Direct Debit Request") you give us to debit specified amounts from your account under the Direct Debit System.

Your Rights

You may ask us to alter the terms of your Direct Debit Request or defer a donation to be made under your Direct Debit Request by calling us on 1300 777 221 and stating your name, Direct Debit Request details and the reason for the change.

You may ask us to stop a drawing under your Direct Debit Request or cancel your Direct Debit Request by writing to us by the 7th of the month your next deduction is due to be made and stating your name, Direct Debit Request Details and the reason for the change. This applies if you want to cancel a single deduction, all future deductions or have closed your account.

You may dispute any amount we draw under your Direct Debit Request by calling us on 1300 777 221 – we may ask you to confirm details of your name, Direct Debit Request and the deduction in writing.

Your Obligations

Please enquire if you are uncertain if direct debit functions are available on your account. (You may be charged a fee by your financial institution if the direct debit facility is not available on your account.) It is best to check account details against a recent statement from your financial institution; it is your responsibility to make sure the account details you have given to us are correct and there are sufficient available funds in the nominated account so that deductions can be made when due. (You may be charged a fee by your financial institution if the account details are incorrect or there are insufficient funds in the nominated account when we attempt to deduct donations.)

Our Commitment to You

We agree to be bound by this agreement when we receive your Direct Debit Request complete with the particulars we need to draw an amount under it. We will not change the amount of the deductions unless we have a new Direct Debit Request on file signed by you.

We will only make deductions from your account according to the terms of your Direct Debit Request.

Deductions from your account will be made on a business day between the 12th - 15th of each month. We will send a receipt within 45 days of the conclusion of the financial year summarizing your entire year's gifts – for tax purposes.

We cannot change our procedures in this agreement, change or cancel your Direct Debit Request without giving you at least 14 days notice. We will promptly respond to any concerns you may have about amounts debited to your account.

We request you to direct all requests to stop or cancel your Direct Debit request or all enquiries relating to any dispute under 'Your Rights' of this agreement to us initially.

YOU are the best *companion* an animal could wish for